

Dr. SeriaShia J. Chatters, LPC(PA), LMHC (FL)
The Pennsylvania State University
327B CEDAR Building
University Park, PA 16802

EDUCATION

2008-2012 **DOCTOR OF PHILOSOPHY (Ph.D.) COUNSELOR EDUCATION AND SUPERVISION.** University of South Florida, Tampa, Florida
Cognate: Measurement and Evaluation
Cognate: Counseling the Military and Their Families
Dissertation: Impact of a Bullying Prevention Program on the Knowledge, Attitude, and Behaviors of Pre-education Majors (Future Trainers).
Advisor: Carlos P. Zalaquett, Ph.D.

2002-2005 **MASTER OF ARTS IN COUNSELOR EDUCATION.** University of South Florida, Tampa, Florida.
Thesis: Principals' Perceptions of Middle School Counselors' Roles and Responsibilities.
Advisor: Carlos P. Zalaquett, Ph.D.

1996-2000 **BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION.**
Midland Lutheran College, Fremont, Nebraska.

LICENSES/PROFESSIONAL CERTIFICATES

2016- Present **LICENSED PROFESSIONAL COUNSELOR –**
PC009046-Pennsylvania Board of Social Work and Professional Counseling, Harrisburg, Pennsylvania.

2011-Present **LICENSED MENTAL HEALTH COUNSELOR – MH11006-** Florida 491 Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling, Tallahassee, Florida.

2006- 2010 **PROFESSIONAL TEACHING CERTIFICATE- Guidance and Counseling K-12 –** State of Florida Department of Education – Tallahassee, Florida. **DOE - 979972**

2005-2011 **REGISTERED MENTAL HEALTH COUNSELOR INTERN –**

IMH5755 - Florida 491 Board of Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling, Tallahassee, Florida.

Graduate Certificates

- 2012** **EVALUATION GRADUATE CERTIFICATE**
Department of Measurement and Research, Program Evaluation.
University of South Florida, Tampa, Florida.
- 2012** **COUNSELING THE MILITARY AND THEIR FAMILIES**
Department of Psychological and Social Foundations, Counselor Education
Program, University of South Florida, Tampa, Florida.
- 2005** **MENTAL HEALTH COUNSELING GRADUATE CERTIFICATE**
Department of Psychological and Social Foundations, Counselor
Education Program. University of South Florida, Tampa, Florida.

UNIVERSITY TEACHING EXPERIENCE

- 2013 – Present** **Department of Educational Psychology, Counseling, and Special Education.** Assistant Professor and Coordinator of Clinical Mental Health Counseling in Schools and Communities Emphasis. The Pennsylvania State University, University Park, PA.
M. Ed Courses Taught:
Multicultural Counseling Foundations
Practicum in Counseling
Individual Counseling Procedures
Internship for Clinical Mental Health Counselors in Schools
Counseling Adolescents
Doctoral Courses Taught:
Professional Issues in Counselor Education
- 2012 – 2013** **Human Services and Counseling.** Assistant Professor. Zayed University, Silicone Oasis, Dubai, UAE.
Undergraduate Courses Taught:
Introduction to Counseling
Counseling Children
Research Methods
Multicultural Counseling
- 2012 – 2013** **Counselor Education Program.** Adjunct Professor. University of South Florida, Tampa, Florida.
M.Ed. Courses Taught:
Internship in Mental Health Counseling
Doctoral Courses Taught:

Multicultural Counseling and Social Justice

- 2008- 2012** **Counselor Education Program.** Graduate Assistant. University of South Florida, Tampa, Florida.
- M.Ed. Courses of Sole Responsibility:**
- Practicum in Counseling
 - Assessment and Appraisal
- Undergraduate Courses of Sole Responsibility:**
- Human Relations in Counseling
- M.Ed. Courses co-taught:**
- Mental Disorders
 - Internship (School Counseling)
 - Consultation for Counselors
 - Human Sexuality for Counselors
 - Group Counseling
 - Counseling in Community Settings
- Courses assisted:**
- Practicum in Counseling
 - Multicultural Counseling
 - Accountability in School Counseling
- 2011 – 2012** **Social Foundations.** Teaching Assistant. University of South Florida, Tampa, Florida.
- Undergraduate Course assisted:**
- Introduction to Diversity in Education
- 2009- 2011** **Educational Psychology Program.** Graduate Assistant, University of South Florida, Tampa, Florida.
- M.Ed. Courses of Sole Responsibility:**
- Learning and Early Childhood Development (Undergraduate)
- 2009- 2010** **Student Affairs Program.** Research Assistant. University of South Florida, Tampa, Florida.
- M.Ed. Courses of Sole Responsibility:**
- Field Experience

PROFESSIONAL AND SUPERVISION EXPERIENCE

Clinical

2014 – Present **Coordinator of Clinical Mental Counseling in Schools and**

Communities. CEDAR Clinic. The Pennsylvania State University- Counselor Education Program, University Park, Pennsylvania.

2013 – Present **Clinical Internship Supervisor.** CEDAR Clinic. The Pennsylvania State University- Counselor Education Program, University Park, Pennsylvania.

2016 – Present **Licensed Psychotherapist.** CEDAR Clinic. The Pennsylvania State University- Counselor Education Program, University Park, Pennsylvania.
Specialized in supervision, case consultation on diagnosis, case conceptualization, and treatment modalities, session evaluation, live supervision, co-counseling, post-Master’s supervision, and small group supervision.

2014 – Present **Practicum Coordinator.** The Pennsylvania State University- Counselor Education Program, University Park, Pennsylvania.

2011-2013 **Summer Institute Coordinator.** USF College of Education’s Second Annual Summer Institute on Counseling the Military and their Families- The Impact of Reintegration on Children and Families, University of South Florida, Tampa, Florida.

2011 – 2013 **Licensed Psychotherapist.** Private Practice. Tampa, Florida.
Specialized in Individual, Group, and Couples Counseling
Populations served: Adults, Adolescents, and Children
Modalities: Cognitive Behavioral Therapy, Solution Focused Therapy, Interpersonal therapy, Play therapy, Art therapy, and psychodrama

2009 – 2012 **Supervisor of School Counselors –** Counselor Education Training Clinic and Various Sites, University of South Florida, Tampa, Florida.

2009 – 2011 **Psychotherapist Intern.** The Stein Wellness Center. Brandon, Florida.

2005 – 2009 **Psychotherapist Intern.** David Weir and Associates. Tampa, Florida

Professional

2016- Present **Co-developer of Stand for State Bias and Discrimination workshops.** Stand for State. The Pennsylvania State University, University Park, Pennsylvania.

2011 – Present **Developer and Facilitator of Bullying Among Diverse Populations.** Keys to Communication, LLC. State College, Pennsylvania.

School

- 2007-2008** **Department Chair-School Counselor.** Brooks-DeBartolo Collegiate High, Tampa, Florida.
- 2005-2007** **School Counselor.** Ferrell Middle Magnet School, Tampa, Florida.
- 2005 – 2005** **Intern.** Haven Poe Runaway Shelter and School, Tampa, Florida.
- 2004 – 2005** **Intern.** Orange Grove Middle Magnet School, Tampa, Florida.

PUBLICATIONS

Refereed journal articles

- Collura, T. F., Wigton, N. L., Zalaquett, C., Chatters-Smith, S., & Bonnsetter, R. J. (2016). The Value of EEG-Based Electromagnetic Tomographic Analysis in Human Performance and Mental Health. *Biofeedback*, 44(2), 58-65.
- Zalaquett, C.P., & **Chatters, S.J.** (2016). Veterans' mental health and career development: Key issues for practice. *Career Planning and Adult Development Journal*. 32(1), 85-99.
- Zalaquett, C.P., & **Chatters, S. J.** (2014). Cyberbullying in College: Frequency, Characteristics, and Practical Implications. *SAGE Open Journal* (<http://sgo.sagepub.com/content/4/1/2158244014526721>). DOI: 10.1177/2158244014526721.
- Collura, T., Zalaquett, C., Bonnsetter, R., & **Chatters, S.J.** (2014). Towards an Operational Model of Decision Making, Emotional Regulation, and Mental Health Impact. *Advances in Mind-Body Medicine*, 28 (4), 18-33
- Zalaquett, C.P., **Chatters, S.J.**, & Ivey, A.E. (2013). Psychotherapy integration: Using a diversity-sensitive developmental model in the initial interview *Journal of Contemporary Psychotherapy*, 43 (1), 53-62.
- Zalaquett, C. P., & **Chatters, S.J.** (2012). The pluck and plug system: An internet based program to teach DSM diagnosis. *VISTAS* (Note: Articles are selected by a peer review panel of ACA professional leaders, scholars, and subject matter specialists; the selection process meets the established guidelines for peer reviewed/refereed publications (Source: http://counselingoutfitters.com/outfitters/VISTAS_Authors.htm).
- Zalaquett, C.P., & **Chatters, S.J.** (2012). Middle school principals' perceptions of school counselor roles and functions. *American Secondary Education*, 40(2), p89-103.
- Chatters, S.J.**, Baek, E., & Rodríguez-Campos, L. (2010). Program management in secondary schools: A collaborative metaevaluation. *The International Journal of Knowledge*,

Manuscripts Submitted For Publication

Chatters, S.J., & Zalaquett, C.P. (2016). The impact of the integration of bullying prevention and prejudice reduction on the prejudicial attitudes of undergraduate students. *Manuscript submitted to the Journal of Individual Psychology.*

Chatters, S.J., & Joo, H. (2016). An exploratory factor analysis of an assessment of cyberbullying in college populations. Manuscript submitted to *Sage Open*.

Chatters, S.J., & Joo, H. (2016). Urban school climate and bullying: Factors associated with bullying and victimization among economically disadvantaged youth. Manuscript submitted to *Urban Education*.

Manuscripts under revision to resubmit

Chatters, S.J., Joo, H., Felber, A., & Canderello, F. (2015). School counselors and mental health counselors: Partners in RtI and SWPBIS to address mental health issues. Manuscript under revision for a special issue of *The Professional Counselor*.

Manuscripts in Preparation

Liu, P., & **Chatters, S.J.** (2016). Trauma Education in Counselor Education Programs: Implications for Counseling Education Students. Manuscript in preparation for submission to *The Professional Counselor*.

Chatters, S.J. (2016). The integration of prejudice reduction in bullying prevention training. Manuscript in preparation for submission to *Professional School Counseling*.

Chatters, S.J. (2016). The impact of participant role change on self-efficacy in bullying prevention. Manuscript in preparation.

Book Chapters

Chatters, S.J., Zalaquett, C.P., & Ivey, A. (2017). *Helping relationships Part II: Neuroscience-informed counseling theories* In L. Jones, & T. Field (Eds). Book title forthcoming, Alexandria, Virginia: American Counseling Association.

Zalaquett, C.P., **Chatters, S.J.**, Ivey, A., Calandriello, F.M. & Joo, H. (2015). *Chapter 27: Counseling and child rights*. In B.K. Nastasi, S. Hart, & S. Naser (Eds). The International Handbook on Child Rights and School Psychology, (Chapter under review).

Zalaquett, C.P., & **Chatters, S.J.** (2015). *Depression in children*. In B. Flamez & C. Sheperis, (Eds). Diagnosing and treating children and adolescents: A guide for mental health professionals, Chichester, United Kingdom: John Wiley and Sons.

Chatters, S.J., & Baek, E.K. (2015). Program Evaluation in K-12 Schools. In L. Rodriguez-Campos. *Collaborative Evaluations in Practice: Insights from Business, Nonprofit, and Education Sectors*, United States of America: Information Age Publishing.

Chatters, S.J. (2014). Behind the veil. In J. Windwalker, M. Hutchins, A. Jackson , & C.P. Zalaquett, *Letters to friends: Wisdom through storytelling*. (Completed, to be submitted).

Chatters, S. J., & Zalaquett, C. P. (2012). A holistic, multicultural, approach to career counseling. In T.M. Lara, M. Pope, & C.W.Minor (Eds.), *Experiential Activities for Teaching Career Counseling and for Facilitating Career Groups* (Volume III),

Instructional Material: Instructional Manual

Chatters, S.J, Dames, L., & Zalaquett, C. (2013). *Cognitive Behavioral Therapy with Older Adults from Diverse Populations: Transitioning to Long Term Care Facilities*. Training Manual. Microtraining Associates and Alexander Press.

Non-refereed articles

Chatters, S.J., & Zalaquett, C.P. (2016, August). Beyond self report: Integrating brain based responses and ethical decision making in counseling. *The Advocate*: Quarterly publication of the American Mental Health Counselors Association.

Chatters, S.J. , Joo, H., & Zalaquett, C.P. (2015). Perceptions of the military, *Counselor Education Program Newsletter*, The Pennsylvania State University.

Chatters, S.J., & Zalaquett, C.P. (2013, June). Dispelling the myths of aging. *Counseling Today*, a publication of the American Counseling Association.

Chatters, S.J., Zalaquett, C.P., & Dames, L. (2011, November). Principals' Perceptions of School Counselors. *Florida Counseling Association Newsletter*, Convention Edition.

Chatters, S.J. (2011, September). Incorporating methods of evaluation into your school counseling program or private practice. *Florida Counseling Association Newsletter*, Fall

Baek, E.K., & **Chatters, S.J.** (2011, March). AEA365: Improving the dynamics of metaevaluation teams. *American Evaluation Association Website*, Retrieved from <http://aea365.org/blog/?p=3769>.

Chatters, S.J., & Baek, E.K. (2011, February). AEA365: Internal evaluation. *American Evaluation Association Website*, Retrieved from <http://aea365.org/blog/?p=3518>.

REFEREED PRESENTATIONS

National

Chatters, S.J. (2017). Bias based bullying: What every counselor should know. American
SeriaShia J. Chatters

Counseling Association, San Francisco, CA. March.

Chatters, S.J. & Joo, H (2016). Urban School Climate and Bullying: Domains Associated With Victimization. The American Education Research Association, Washington D.C.

Chatters, S.J. et al. (2015). The integration of neuroscience in counselor education. Association of Counselor Education and Supervision, Philadelphia, PA. October.

Chatters, S.J. et al. (2015). Counselor education students perceptions of the military. Association of Counselor Education and Supervision, Philadelphia, PA. October.

Chatters, S.J., & Zalaquett, C.P. (2014). Up in arms: Characteristics of bullying and sexual harassment in the military. American Counseling Association, Honolulu, HI. March.

Chatters, S.J., Collura, T.F., & Zalaquett, C.P. (2014). Effective strategies to promote cognitive health in older adults: CBT, therapeutic lifestyle changes, and neurofeedback. American Counseling Association. Honolulu, HI. March.

Zalaquett, C.P., & Chatters, S.J. (2013). Sharpening your skills as a clinical mental health counselor: Transitioning from the DSM-IV-TR and the DSM-5. American Counseling Association, Cincinnati, Ohio. March.

Chatters, S.J., & Zalaquett, C.P. (2013). Enhanced cognitive behavioral techniques for older adults, American Counseling Association, San Francisco, California. March.

Zalaquett, C.P. & **Chatters, S.J.** (2011). The Pluck and Plug System: An Internet Based Program to Teach DSM Diagnosis, Association of Counseling, Education, and Supervision. Nashville, Tennessee. October.

Zalaquett, C.P. & **Chatters, S.J.** (2011). Moving Narrative into Action: Helping Clients, Helpers, and Leaders Shape a New Future, Association of Counseling, Education, and Supervision, Nashville, Tennessee. October.

Chatters, S.J., & Baek, E.K. (2011). There is no 'I' in Team: Understanding Roles and Dynamics in Metaevaluation Teams, American Evaluation Association, Anaheim, California. November.

Baek, E.K., & **Chatters, S.J.** (2011). Developing and sharpening the tools in your toolbox: Strategies for creating tools to be used in a collaborative evaluation, American Evaluation Association, Anaheim, California. November.

Chatters, S.J., Baek, E., Hunter, Y., & Vanh, T.P. (2010, November). Evaluation goes to college: Evaluating a counselor education program. American Evaluation Association National Conference, San Antonio, Texas. November.

State

Chatters, S.J. & Zalaquett, C.P. (2014). Getting to know the DSM-5: Changes in the mood disorders chapter. Florida Mental Health Counselors Association, Orlando, Florida. February.

Chatters, S.J. & Zalaquett, C.P. (2014). Personality disorders in the DSM-5: Navigating the current and alternative model for Personality disorders. Florida Mental Health Counselors Association, Orlando, Florida. February.

Zalaquett, C.P., & **Chatters, S.J.** (2012). Implementing programs in Pinellas County School District. PCPS District School Counseling Meeting. St. Petersburg, Florida.

Chatters, S.J., & Zalaquett, C.P. (2012). Bullying Prevention in Schools. Florida Association for Child and Family Counseling Conference. Full Sail University, Winter Park, Florida.

Chatters, S.J., Zalaquett, C.P., & Dames, L. (2011, October). Principals' perceptions of school counselors. The Florida Counseling Association, Orlando, Florida.

Chatters, S.J. (2009, May). Counseling the caregiver of patients with Early Onset Alzheimer's Disease. Traumatology Conference at Argosy University, Sarasota, Florida.

Chatters, S.J. (2009, March). Implications for counselors and caregivers dealing with a family member with Early Onset Alzheimer's disease. New York Mental Health Counselors Association, Albany, NY.

INVITED PRESENTATIONS AND WORKSHOPS

Chatters, S.J., & Zalaquett, C.P. (2015). DSM-5 update. Archdiocese of Washington D.C. School System. May.

Chatters, S.J., & Zalaquett, C.P. (2014). Bullying among diverse populations and DSM-5 update. Archdiocese of Washington D.C. School System. March.

Chatters, S.J. (2013). Distinguishing between depression and suicidal ideation. American Counseling Association Webinar. November.

Chatters, S.J. (2013). Bullying among diverse populations. Universal American School Teacher Training. Dubai, UAE. January.

Chatters, S.J. (2013). Bullying among diverse populations. Dubai Eye. Dubai, UAE. March.

Chatters, S.J. & Baek, E. (2010, October). The beauty of program evaluation. Guest speaker presentation in Theories in Program Evaluation course at the University of South Florida, Tampa, Florida.

Chatters, S.J. & Dames, L. (2010, June). School counselor accountability. Guest speaker presentation in Accountability for School Counselors course at the University of South Florida, Tampa, Florida.

Chatters, S.J. (2010, March). Confidentiality in the school setting. Guest speaker presentation in Introduction to School Counseling course at the University of South Florida Polytechnic, Lakeland, Florida.

Chatters, S.J. (2009, November). Helping skills and multicultural awareness. Guest speaker presentation in Practicum in Student Affairs course at the University of South Florida, Tampa, Florida.

Chatters, S.J. (2009, October). Helping skills and conflict management. Guest speaker presentation in Practicum in Student Affairs course at the University of South Florida, Tampa, Florida.

Chatters, S.J. (2009, September). Helping skills in student affairs. Guest speaker presentation in Practicum in Student Affairs course at the University of South Florida, Tampa, Florida.

Chatters, S.J. (2009, September). The importance of mental health training in the school setting. Guest speaker presentation in Legal and Ethical Issues course at the University of South Florida, Tampa, Florida.

WORKSHOPS AND PROFESSIONAL DEVELOPMENT SEMINARS

Chatters, S.J. (2018). Bias and bullying: Implications for mental health professionals. Pennsylvania Association of Student Assistance Programs. April.

Chatters, S.J. (2017). Beyond participant role questionnaires: What's next? State College Area School District. October.

Chatters, S.J., & Zalaquett, C.P. (2017). DSM-5 update for children and adolescents: A case study approach and Mindfulness Matters. Archdiocese of Washington D.C. School System. October.

Chatters, S.J. (2017). Bullying among diverse populations. Centre County Libraries. September.

Chatters, S.J. (2017). Bias, Bullying, and Bystander Intervention. Campus and Community in Unity. September – Presentation developed by Dr. Chatters, however presentation was co-facilitated.

Chatters, S.J., & Zalaquett, C.P. (2016). DSM-5 update for children and adolescents: A case study approach. Archdiocese of Washington D.C. School System. May.

Chatters, S.J., & Zalaquett, C.P. (2017). Bullying Among Diverse Populations. for College of Education's Diversity Community Enhancement Committee. The Pennsylvania State University, University Park, PA.

Chatters, S.J., & Zalaquett, C.P. (2016). Bullying Among Diverse Populations. for College of Education's Diversity Community Enhancement Committee. The Pennsylvania State University, University Park, PA. March.

Chatters, S.J., & Zalaquett, C.P. (2015). Bullying Among Diverse Populations. for College of Education's Diversity Community Enhancement Committee. The Pennsylvania State University, University Park, PA. March.

Chatters, S.J. & Zalaquett, C.P. (2015). Bullying among diverse populations and multicultural sensitivity. Young Scholars of Central Pennsylvania Professional Development. August.

Zalaquett, C.P., **Chatters, S.J.**, & Exum, H.A. (2014). USF's 4th Annual Summer Institute for Counseling the Military and Their Families. University of South Florida, Tampa, Florida. July.

Zalaquett, C.P., **Chatters, S.J.**, & Exum, H.A. (2013). USF's 3rd Annual Summer Institute for Counseling the Military and Their Families. University of South Florida, Tampa, Florida. July.

Chatters, S.J., & Zalaquett, C.P. (2012). USF's 2nd Annual Summer Institute for Counseling the Military and Their Families. University of South Florida, Tampa, Florida. July.

Chatters, S.J., & Zalaquett, C.P. (2011). USF's Annual Summer Institute for Counseling the Military and Their Families. University of South Florida, Tampa, Florida. July.

Zalaquett, C.P., & **Chatters, S.J. (2011).** DSM-IVTR diagnostic training: Sharpening your skills as a clinical mental health counselor. American Counseling Association, New Orleans, Louisiana. March.

Chatters, S.J. (2011). Assessment of home/work balance: How do I know when it is unbalanced and how do I fix it? Center for Research, Evaluation, and Measurement, University of South Florida. Tampa, Florida. April.

Chatters, S.J. (2011). Bullying among diverse populations. University of South Florida. Tampa, Florida, April.

Chatters, S.J. (2011). Bullying among diverse populations. University of South Florida. Tampa, Florida, September.

Chatters, S.J. (2009). The keys to a great relationship. Weir Partners, Tampa, Florida, June.

EDITORIAL SERVICE

01/2012 – Present **Member of Editorial Board**– Journal of Multicultural Counseling and Development.

08/2011- 2013 **Co-Editor** – Florida Counseling Association e-Newsletter, 2011/2012

03/2010 – 2012 **Conference Proposal Reviewer** – Collaborative, Participatory, and Empowerment Evaluation Topic Interest Group of the American Evaluation Association

LEADERSHIP ROLES IN PROFESSIONAL ORGANIZATIONS

2015 - Present **President.** Pennsylvania Mental Health Counselors Association

2012 - 2013 **Co-Vice President.** Florida Behavioral Healthcare Alliance – Army OneSource

2011 – 2013 **President.** Florida Association of Marriage and Family Counselors

2011- 2012 **President-Elect.** Florida Mental Health Counselors Association

2011- 2012 **Student Representative.** Public Policy and Legislation Committee – American Counseling Association.

2005 - 2011 **Member at Large.** National Federation of the Blind – Performing Arts Division

CURRENT MEMBERSHIPS

American Counseling Association
American Mental Health Counseling Association
Association of Counselor Education and Supervision
Pennsylvania Mental Health Counselors Association

GRANTS AND SPONSORED ACTIVITIES

- 2011** Evaluation of Evidence-Based Interventions for the Treatment of Military Children and Families. National Institute of Health, \$25,000
Graduate Assistant
Principal Investigator: Dr. Carlos Zalaquett
Co-Author: SeriaShia Chatters
Status: Rejected
- 2011** Student Government Travel Grant Recipient
Amount: \$500
- 2010** Student Government Travel Grant Recipient
Amount: \$500
- 2009** Student Government Travel Grant Recipient
Amount \$500