Cisco AnyConnect Secure Mobility Client
Virtual Private Network (VPN)

The Cisco AnyConnect client has been preinstalled on all College of Education systems. Connecting to VPN is required for many Penn State resources, and also is recommended to secure an otherwise unsecured network connection, such as those available at hotels, airports, restaurants, etc.

It can also be downloaded and installed on personal systems by downloading the client from https://downloads.its.psu.edu, then selecting Connecting to Penn State.

**Windows**

![Cisco AnyConnect Secure Mobility Client]

Cisco AnyConnect can be accessed by clicking on Start and locating the Cisco AnyConnect folder or by beginning to type Cisco Anyconnect from the Start Menu.

**Mac OS**

In Mac OS the AnyConnect client can be located in the Application folder, or by searching for Cisco AnyConnect in the Spotlight search field.

![Cisco AnyConnect Secure Mobility Client]

Now that we’ve located and launched the Cisco AnyConnect client, we want to be sure vpn.its.psu.edu is selected and then click on Connect. After clicking Connect you’ll be presented with a login dialog box where you’ll want to enter your Penn State access account credentials and click OK.
Be more productive from anywhere on any device with Cisco Jabber, a unified communications application. Cisco Jabber is a unified communications application for Windows, Mac and mobile devices (iOS/Android). With Cisco Jabber, faculty and staff can **bring their Penn State phone number with them when they are away from their office**.

Supported Cisco Jabber services include audio/video calling, instant messaging, and voicemail. Cisco Jabber is considered a feature enhancement to the enterprise telephony service offering and is provided at no additional charge as part of your administrative telephone number (on up to three devices).

Please click [here](#) to submit a request for Penn State Telephony Cisco Jabber access.

**Windows**

The Cisco Jabber Client can be installed by clicking on Start and launching the IBM BigFix Self-Service Application. From within the Self-Service application, please select the Cisco Jabber Client and click **Get**. The application will then be installed automatically and can be accessed from the Start Menu.
Mac OS

Cisco Jabber is available in Managed Software Center. Selecting the application will allow you to choose Install.

Once installed, the Jabber client can be located on the Applications folder or by searching for *Cisco Jabber* in the Spotlight search.

To learn much more about the Cisco Jabber service, including features, set-up, and quick start guides, please click [here](#).
Zoom video conferencing allows you to engage in multi-person video or audio meetings using software pre-installed on your College of Education computer without the need for dedicated video conferencing hardware. Zoom combines cloud video conferencing, simple online meetings, group messaging, and a software-defined conference room solution into one easy-to-use platform.

- Join, host, and record meetings with quality video and audio
- Screen share documents, photos, and videos
- Share iPhone and iPad screens with iOS mirror
- Connect with Instant Messaging, Presence, and more
- Integrates with Kaltura

**How to Sign In To The Zoom Desktop Application**

Always sign in to the Zoom desktop application using the single sign-on (SSO) option and your Penn State Access Account user id and password. This ensures that you are logging in to your Penn State Zoom Enterprise account and that you will be the host of your own meetings and webinars.

1. If necessary, open the **Zoom desktop application** from your computer's programs list (on a PC) or Applications folder (on a Mac).
2. Click **Sign in**.

![Figure 1: Zoom Cloud Meetings sign-in dialog box](image)
3. Click Sign In with SSO.

Figure 2: Sign in with SSO option highlighted

4. When prompted to enter your company domain, type PSU and click Continue.

Figure 3: Zoom Cloud Meetings dialog box with PSU displaying in the company domain field

5. Enter your Penn State WebAccess account User ID and Password.
6. Click the Open link button in the Launch Application dialog box.
7. The Zoom Desktop Application is displayed. If you have uploaded a profile picture in the Zoom Web Portal at https://psu.zoom.us/, your picture will appear in the upper right corner of the Zoom Desktop application.

For access to additional information, including quick-start guides and training materials, please visit https://cmm.psu.edu/zoom/.
Two-Factor Authentication (2FA) is an extra layer of protection that makes it more difficult for someone else to log into your Penn State account. By using 2FA, you help protect your personal information, as well as sensitive and confidential Penn State resources and data.

If you're not currently enrolled, but need to do so in order to access specific applications or would like to enroll for your own protection:

1. Please go to the Two-Factor Settings page on the Account Management website https://accounts.psu.edu/manage/2fa and tap the Login button.
2. Once the WebAccess login screen appears, enter your user ID and password and tap Login.

Once enrolled we recommend enrolling a minimum of two devices, including at least one device that you’ll have available while traveling or accessing Penn State resources remotely. Additional devices can be added from the Device Management window seen when prompted for 2FA, or by logging in to https://accounts.psu.edu/manage/2fa.